

# Key Priority Targets Overview - Year-End 2018/19

| Keeping our borough clean and green  | Supporting our community  | Managing our resources  | Supporting businesses and our local economy  |
|--|---|---|--|
| <ul style="list-style-type: none"><li>Establish a corporate group to evaluate the future approach to enforcement and community safety with an agreed work programme by April 2018 <b>(Damian Roberts S&amp;R) (Achieved)</b></li><li>Evaluate the available powers and legal options for enforcement and present a report to Committee for member consideration by September 2018 <b>(Rod Brown EC) (Not Achieved)</b></li><li>Oversee the implementation of Public Space Protection Orders (PSPOs) as agreed by the Environment Committee by September 2018. <b>(Rod Brown EC) (Achieved)</b></li><li>Prepare options for introducing electric charging points by October 2018 <b>(Ian Dyer EC) (Not Achieved)</b></li><li>Introduce new planting scheme for flower beds and flower displays by December 2018 <b>(Ian Dyer EC) (Achieved)</b></li><li>Maintain external accreditation to Alexandra Rec Ground, Ewell Court Park and Rosebery Park and a South and South East Award for Nonsuch Park by December 2018 <b>(Ian Dyer CW) (Achieved)</b></li><li>Produce Operational Management Plans for Poole Road Park and Long Grove Park by Dec 2018. <b>(Ian Dyer CW) (Achieved)</b></li><li>Undertake a survey on the changes resulting from simply weekly collection and feedback on what would increase recycling behaviours by Sept 2018 <b>(Ian Dyer EC) (Achieved)</b></li><li>Refurbishment of Rosebery Park Pond by July 2018 <b>(ID S&amp;R) (Achieved)</b></li><li>Hold at least three Community Clean up events by Nov 2018 <b>(Ian Dyer CW) (Achieved)</b></li><li>Street Cleaning /Cleanliness (Twice yearly street cleansing survey (Phase 1: April to Aug; Phase 2 Sept to Mar) based on a random selection of 113 areas achieving a cleanliness rating of Grade B or above (grading being A to D) in 75% of all selected streets <b>(Ian Dyer EC) (Achieved)</b></li><li>Complete the newt survey at Stones Road Allotment and report on future options by Sept 2018 <b>(Mark Shephard S&amp;R) (Not Achieved)</b></li><li>Deliver the Local Plan in accordance with: <b>(Ruth Ormella LPPC)</b><ul style="list-style-type: none"><li>Pre-submission consultation by 30 Sept 2018;</li><li>Submission to the Secretary of State by 31st December 2018 <b>(Not Achieved)</b></li></ul></li><li>Complete the Green Belt Study 2 and report to LPPC by July 2018 <b>(Ruth Ormella LPPC) (Achieved)</b></li></ul> <p><b>Statistics</b></p> <ul style="list-style-type: none"><li>Recycle 54% domestic waste by 31 March <b>(Ian Dyer EC) (Average Year End 18/19, 52.67%; Average 17/18 50.93%) (Not Achieved)</b></li><li>Over the year at least 99% of bins to be collected on average each week 31 March <b>(Ian Dyer EC) (March 2019, 99.92%) (Achieved)</b></li><li>Fly tipping – remove 95% of all fly tips on council owned land within 5 working days of being reported to Operational Services <b>(Ian Dyer EC) (March 2019, 98%) (Achieved)</b></li><li>No*/Tonnage of fly tips removed <b>(Ian Dyer EC)</b> (Year-end 915; 132.12 Tonnage removed)</li><li>Graffiti – remove 95% of graffiti on council owned land within 5 working days of being reported to Operational Services. <b>(ID EC) (Not Achieved)</b></li><li>Graffiti – remove offensive graffiti within two working days of being reported to Op Svcs. <b>(Ian Dyer EC) (Not Achieved)</b></li><li>Graffiti – remove 95% of graffiti on private property two working days from receiving the waiver document. <b>(ID) (Not Achieved)</b></li></ul> | <ul style="list-style-type: none"><li>Appraise options for the development of the Wells Site and agreed community space by Sept 2018 <b>(Mark Shephard S&amp;R) (Achieved)</b></li><li>Complete the transfer and support the handover of Horton Chapel to the Horton Chapel Arts &amp; Heritage Society by March 2019 <b>(Amardip Healy S&amp;R) (Achieved)</b></li><li>Deliver the agreed CIL 15% and Civic Investment Fund (CIF) by July 2018 <b>(Gillian McTaggart S&amp;R) (Achieved)</b></li><li>To complete the build in the Long Grove Skate Park extension by May 2018 and arrange a fun day to officially open the park by June 2018 <b>(Rod Brown CW) (Achieved)</b></li><li>A report to S&amp;R Committee to determine the options to develop two units for residential accommodation in South Street by July 2018 <b>(Mark Shephard/Rod Brown S&amp;R) (Not Achieved)</b></li><li>As part of the Health &amp; Wellbeing Strategy, review the social prescribing pilot scheme and recommend the next steps to the Community and Wellbeing Committee by Sept 2018 <b>(Ian Dyer CW) (Achieved)</b></li><li>Produce a policy for the management of events on Council land by April 2018 <b>(Damian Roberts CW) (Achieved)</b></li><li>Support the delivery of the Hollymoor Lane Parade by 31 March 2019 <b>(Mark Shephard S&amp;R) (Achieved)</b></li><li>Submission of a planning application to extend Epsom Cemetery by 30 Sept 2019 <b>(Rod Brown CW) (Achieved)</b></li><li>A review of the CCTV provision provided by the Council by 31 March 2019 <b>(Rod Brown S&amp;R) (Not Achieved)</b></li></ul> <p><b>Statistics</b></p> <ul style="list-style-type: none"><li>Less than 40 households living in emergency nightly paid temporary accommodation per month <b>(Rod Brown CW) (March 2019 – 37; March 2018 – 33; 2018/19 Year End Average - 38) (Achieved)</b></li><li>At least 8 households accommodated through the private sector leasing scheme by 31 March 2019 <b>(Rod Brown CW) (2018/19 Year End - 10) (Achieved)</b></li><li>At least 30 new households supported through the rent deposit scheme by 31 March 2019 <b>(Rod Brown CW) (2018/19 Year End- 38) (Achieved)</b></li></ul> | <ul style="list-style-type: none"><li>Implement the new on-street parking agreement by 30 Sept 2018 <b>(Ian Dyer EC) (Achieved)</b></li><li>Delivery of the Income Generation Plan (by April 2018) and the supporting marketing action plan by September 2018 <b>(Lee Duffy S&amp;R) (Achieved)</b></li><li>Produce a 10 year Financial Projection for the Council by Sept 2018 <b>(Lee Duffy S&amp;R) (Achieved)</b></li><li>Retender the FM contract to be awarded in January 2019 <b>(Mark Shephard S&amp;R) (Achieved)</b></li><li>Agree an action plan and Implement the recommendations from the Playhouse Review by October 2018 <b>(Mark Shephard CW) (Not Achieved)</b></li><li>Replace the stage and first floor changing rooms at the Playhouse by 31st March 2019 <b>(Mark Shephard CW) (Achieved)</b></li><li>Replace the air conditioning units and lighting at Bourne Hall by March 2019 <b>(Mark Shephard CW) (Achieved)</b></li><li>Improve on-line functionality to increase digital services for residents by 31 March 2019 <b>(Judith Doney S&amp;R) (Achieved)</b></li><li>Co-ordinate and support the Council’s civic events for 2018 to commemorate WW1, Epsom 400 and Suffragette by 31 December 2018 <b>(Shona Mason S&amp;R) (Achieved)</b></li><li>Report on adopting a policy on single use plastics and an action plan to Strategy &amp; Resources by September 2018 <b>(Amardip Healy S&amp;R) (Achieved)</b></li><li>To agree an unauthorised encampment protocol with partners by May 2018 <b>(Amardip Healy S&amp;R) (Achieved)</b></li></ul> <p><b>Statistics</b></p> <ul style="list-style-type: none"><li>At least 99.0% of Business Rates to be collected <b>(Judith Doney S&amp;R) (2018/19 Year End - 99.28%) (Achieved)</b></li><li>At least 98.4% of Council Tax collected (Judith Doney S&amp;R) <b>(2018/19 Year End - 99.10%) (Achieved)</b></li><li>Process new Housing Benefit claims within an average time of 28 days <b>(Judith Doney S&amp;R) (March 2019 Target 28 days, Actual 13 days) (Achieved)</b></li><li>Process Housing Benefit change of circumstances within an average time 11 days <b>(Judith Doney S&amp;R) ( March 2019 Target 11 days, Actual 3 days ) (Achieved)</b></li></ul> | <ul style="list-style-type: none"><li>Upgrades to the Ashley Centre Car Park installing:<ul style="list-style-type: none"><li>Fencing, railings, mesh and fire doors by Dec 2018 <b>(Achieved)</b></li><li>Deckshield work to be completed by March 2019 <b>(Not Achieved) (Ian Dyer EC)</b></li></ul></li><li>Letting availability of South Street premises ground floor as a commercial occupation by March 2019 <b>(Mark Shephard S&amp;R) (Not Achieved)</b></li><li>Run an educational event for local businesses with the Surrey Chamber of Commerce by August 2018 <b>(Economic Development Contract; Ruth Ormella/Julia Owen) (Achieved)</b></li><li>Host an annual welcome event with University of the Creative Arts (UCA) business students by October 2018 <b>(Shona Mason S&amp;R) (Not Achieved)</b></li><li>Work in conjunction with UCA to produce a promotional film to promote Epsom &amp; Ewell by March 2019 <b>(Economic Development Contract; Ruth Ormella /Julia Owen) (Achieved)</b></li><li>Support the work of the Business Improvement District (BID) by March 2019 <b>(Amardip Healy S&amp;R) (Achieved)</b></li><li>Produce an economic profile of the Borough including ward profiles by Dec 2018 <b>(Gillian McTaggart S&amp;R) (Achieved)</b></li><li>Report to S&amp;R on the options to establish a joint committee by July 2018 <b>(Amardip Healy S&amp;R) (Not Achieved )</b></li><li>Develop a Memorandum of Understanding for the market place by December 2018 <b>(Damian Roberts) (Achieved)</b></li><li>Ten percent reduction of 0-2 food hygiene rated food businesses 31 March <b>(Rod Brown EC) (Not Achieved)</b></li><li>No more than ten per cent of major planning applications allowed at appeal (using the two-year rolling assessment period defined by the government) <b>(Ruth Ormella L&amp;PPC) (Achieved)</b></li><li>The number of officer recommendations overturned by the Planning Committee* <b>(Ruth Ormella L&amp;PPC) (0 decisions overturned for 2018/19)</b></li></ul> <p><b>Statistics</b></p> <ul style="list-style-type: none"><li>At least 90% of premises licence application determined within 21 days from the end of the statutory consultation period 31 March <b>(LPPC Rod Brown) (2018/19 Year End - 97%) (Achieved)</b></li><li>Number of major planning applications (MHCLG) received* <b>(L&amp;PPC Ruth Ormella) (March 2019, Actual 2, Year End 35)</b></li><li>Number of non-major planning applications (MHCLG) received* <b>(March 2019, Actual 103, Year End 906)</b></li><li>At least 60% of major planning applications decided in time <b>(Year End 100%) (Achieved)</b></li><li>At least 70% of non-major planning applications decided in time <b>(Year End 87.86%) (Achieved)</b></li></ul> <p>(*Note: Information only indicator)</p> |

Key: Target Achieved ; Not Achieved